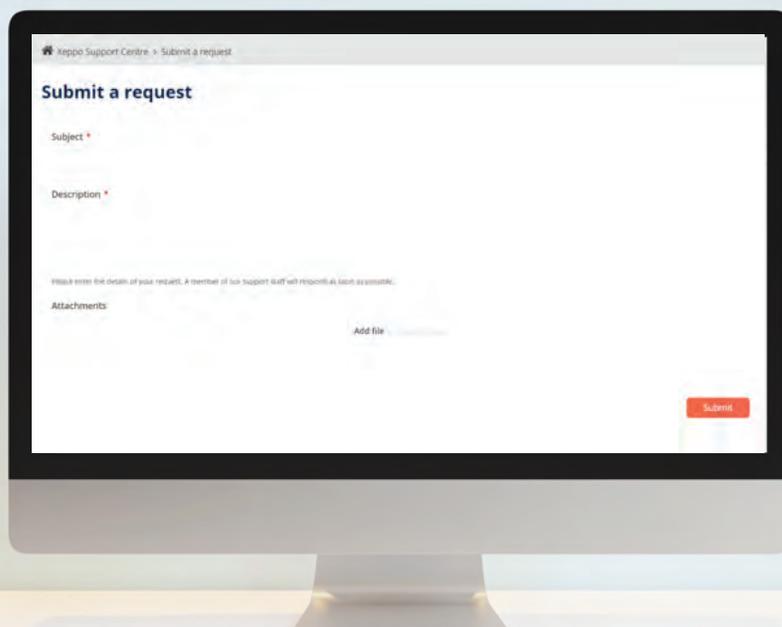


Your Support Options - Xeppo



Our Support Team are here to help with your queries as quickly and efficiently as possible

Your support process



support@xeppo.com.au



<https://xeppo.zendesk.com>

Initial Setup

Xeppo Onboarding team

The Xeppo Onboarding team will guide you through an implementation plan. Included in the upfront cost is:

Creation of Xeppo Site
Weekly check-ins
Self-help training guide

General Help & Technical Issues

Xeppo Support Centre

The Xeppo Zendesk Portal includes:
Instructional guides and videos about what Xeppo can offer to your business. A large library of training videos, regular release notes & much more...

Your Practice Admins

All user access adjustments can be completed and managed in Xeppo by your Practice Admin users.

Xeppo Helpdesk

- 'How to' queries on standard Xeppo functionality
- Connector/Data issues
- Functionality Queries
- Performance Issues & Queries

Xeppo Training and Functionalities

Xeppo Training

Contact support@xeppo.com.au to arrange a tailored training session.
*Refer to your Statement of Deliverable for pricing.

Other Xeppo Functionality

- Talk to our Consultants about:
- Additional Connectors
 - Additional consulting
 - Workflows
 - Implementing CRM apps
 - Formstack



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